

**IMRP Year to Date
Summary Report
October 7, 2013**

Maximus Year to Date, (October 7, 2013)	Year to Date Total
MAXIMUS	
Ready for Detailed Review	337,448
Review in Progress	86,143
TOTAL	423,591

Maximus Recommendations to State, Year to Date (October 7, 2013)	Year to Date Total
REVIEWS COMPLETED by Maximus	
Recommend to Continue	130,753
Recommend to Change	37,737
Recommend to Cancel	175,553
TOTAL	344,043

State Actions, Year to Date (October 7, 2013)	Year to Date Total			
RECOMMENDATIONS RECEIVED				
Determinations Needed	115,083			
In Progress*	489			
SUB TOTAL	115,572			
		State Action by Recommendation		
DETERMINATIONS COMPLETED		% Continue	% Change	% Cancel
Determination - Continue	107,056	84%	10%	6%
Determination - Change	32,124	37%	54%	9%
Determination - Cancel	89,021	22%	9%	69%
SUB TOTAL	228,201			
STATE TOTAL **	343,773			

Schedule Targets for State Decisions*	Total State Determinations
Week of October 7th	10,000

*The weekly summary report shows 115K cases "needing review". But caseworkers have 20 business days (four weeks) to review cases. Among other things, this time is needed to give clients a chance to get in paper work to avoid unnecessary churning. Thus, the actual backlog is somewhat smaller. During most of the summer, the State was keeping current with recommendations, but with the conversion to the new eligibility system, including the need to reallocate some workers, a backlog has developed. In addition, productivity this week was particularly low because of computer issues that are not yet fully resolved.

** Small differences between Maximus recommendations sent and State totals will continue to persist despite updates to case management system. This is primarily due to clients visiting local offices before the determination can be completed electronically, as well as quality control measures built in to IMRP process that cause some cases to get slowed in transmission to the State.

IMRP
Weekly Summary Report
October 7, 2013

IMRP Weekly Summary, Maximus Recommendation to State (Week of September 30-October 4)	TOTAL
Recommend to Continue	4,618
Recommend to Change	1,827
Recommend to Cancel	10,821
TOTAL FOR THE WEEK	17,266

IMRP Weekly Summary, State Actions (Week of September 30-October 4)	TOTAL			
RECOMMENDATIONS RECEIVED*	17,266			
		Weekly State Action by Recommendation		
CASES DETERMINED**		% Continue	% Change	% Cancel
Determination to Continue	3,432	82%	10%	8%
Determination to Change	1,008	33%	57%	10%
Determination to Cancel	2,637	29%	9%	62%
TOTAL FOR THE WEEK	7,077			

State Determinations Scheduled for Week of September 30th: 10,000

*This number will generally be very close to the number completed by Maximus but may differ because of delays in transmission.

**Cases determined by State are not necessarily the same as worked by Maximus in the same week; most of them had been worked by Maximus a few weeks previous.